



29315 #8

PATENT & TRADEMARK OFFICE

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Michael ZIRNGIBL *et al.*

Serial No.: 09/455,534

Filed: December 7, 1999

For: SYSTEM AND METHOD FOR THE CREATION AND
AUTOMATIC DEPLOYMENT OF PERSONALIZED,
DYNAMIC AND INTERACTIVE VOICE SERVICES,
WITH INTEGRATED INBOUND AND OUTBOUND
VOICE SERVICES

Docket No.: 23453-035

Confirmation No.: 5280

Group Art Unit: 2645

Examiner: Ming Chow

RECEIVED
SEP 13 2002
Technology Center 2600

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby make of record in the above-identified application the documents listed on the attached Form PTO-1449.

Applicants have listed publication dates on the attached PTO-1449 based on information presently available to the undersigned. However, the listed publication dates should not be construed as an admission that the information was actually published on the date indicated.

Applicants reserve the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior

art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

This Supplemental Information Disclosure Statement is being filed more than three months after the U.S. filing date, and after the mailing date of the first Office Action on the merits, but before the mailing date of a Final Action or Notice of Allowance, whichever occurs first. 37 C.F.R. 1.97(c).

Attached is our check in the amount of \$180.00 in payment of the fee under 37 C.F.R. 1.17(p). Please charge any fee deficiencies, or credit any overpayment, to Deposit Account No. 50-0311 as needed to ensure consideration of the Information Disclosure Statement. A duplicate copy of this paper is attached.

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY
and POPEO, P.C.

By


Bradford C. Blaise

Registration No.: 47,429

12010 Sunset Hills Road, Suite 900
Reston, Virginia 20190
Telephone: (703) 464-4800
Telefax: (703) 464-4895

Dated: September 10, 2002